

QUALITY AND ENVIRONMENTAL POLICY



ELECTREN, a company owned by **VIAS GROUP**, specializes in engineering, installation and maintenance of energy systems for the railway. This policy is based on the standards ISO 9001 and ISO 14001, broadly known and recognized, that allows a third-party certification.

The main company values are: specialization and client-oriented services, worth given to the human capital, continuous innovation, alliances with interested parties including clients, suppliers, contractors, industry associations and public bodies. These principles are fundamental to gain value, improve our competitiveness and enhance both the client and society satisfaction.

The **ELECTREN** Management commits to:

- Lead in first person the implementation of company policies.
- Define periodic objectives for the company, and reduce the risks to it, in terms of quality and environment. The strategic objectives that will be the basis for the definition of periodic objectives are:
 - Improve the overall environmental behavior of the company.
 - Reduce the local or global impacts derived from its activities.
 - Prevent and reduce any contamination of the environment.
 - Increase efficiency in the consumption of resources, including energy.
 - Reduce the number of failures and mistakes made.
 - Get customer satisfaction, loyalty and positive feedback.
 - Manage the talent and potential of workers, as well as the knowledge acquired by them to guarantee the success of the company in the markets it participates.
- Provide the necessary resources for the deployment and achievement of these objectives, including the provision of human, technical and economic resources determined as necessary.
- Integrate the culture of quality, reduction of failures, customer satisfaction, continuous improvement, prevention of environmental damage and environmental efficiency, throughout the organization.
- Comply with the regulations applicable to the activity, as well as the voluntarily accepted agreements and norms, and requirements agreed with clients.
- Define the responsibilities of the different areas, as well as the precise controls to monitor the effectiveness, so that indicators and records that demonstrate the continuous improvement in the management of the company are reported.
- Integrate all participants in the supply chain (subcontractors, suppliers, machinery rental companies, etc.) into the standards, good practices, and management methods applied by **ELECTREN**.

This policy will be actively communicated to every employee, including subcontractor's employees. This policy represents the maximum compromise of the company at all levels, including the allocation of the human, technical and economic resources needed.

It is the responsibility of every employee to cooperate with the fulfillment of this quality and environmental policy.

Madrid, November 11, 2016


A circular blue stamp from ELECTREN is positioned behind the signature. The stamp contains the text: "ELECTREN", "Avda. Brasil, 6", "2ª Planta", and "28020-MADRID".

Sergio Jiménez Pinilla
Managing Director