

Privacy of the Website www.electren.es

Data Secrecy and Security

ELECTREN S.A. undertakes to use and process the users' personal data while respecting their confidentiality, and use them according to their purpose, as well as comply with its obligation to store them and adopt all measures required to avoid their alteration, loss or non-authorized processing or access, as provided by the current data protection regulations. ELECTREN cannot ensure the absolute impregnability of the Internet and therefore, that there will not be any consequent breach of the data through fraudulent access thereto by third parties.

Collection, Processing, Legitimacy and Purposes

The personal data that we collect from you come from the contact form fields.

The purpose of their collection is solely responding to your queries, suggestions, proposals, procedures and others.

The processing's legitimacy is based on the users' express consent given by them freely and explicitly.

Your individual data can be transferred to internal staff of the company in order to respond to your request made through the form.

Your data shall be kept for a maximum 10-year term, unless you exercise your rights of deletion, limitation or cancellation.

Acceptance and Consent

The user states having been informed of the personal data protection terms, and accepts and consents to data processing by ELECTREN in the way and with the purposes indicated in this privacy policy.

Data Accuracy and Truthfulness

As a user, you are the sole responsible for the truthfulness and correction of the data that you provide to www.electren.es, and thus ELECTREN is exempted from any liability in connection therewith. In any case, users are liable for the accuracy, effectiveness and authenticity of the personal data provided and undertake to keep them duly updated. The user accepts to provide full and accurate information in the contact or registration form.

Changes in the Privacy Policy

ELECTREN reserves the right to make changes to this policy to adapt it to any new legislation or case law, as well as to industry practices. In such events, the company shall announce any changes made on this page with reasonable notice prior to their implementation.

Commercial Mailing

As per the Spanish Law 34/2002 on Information Society and Electronic Commerce Services (*Ley de Servicios de la Sociedad de la Información y Comercio Electrónico*, LSSICE in its Spanish acronym), ELECTREN does not engage in spamming practices, due to which we shall not send commercial electronic mailing unless first requested or authorised by the user to do so.

As provided by the LSSICE, ELECTREN undertakes not to send commercial communications without duly identifying them.

Users' Rights

Any interested parties or individuals may exercise the following rights concerning their personal data:

- Access to their personal data.
- Correction of inaccurate data or deletion when such data are no longer necessary for the purposes for which they were collected.
- Limitation of processing, in certain circumstances.
- Objection to further processing, except where allowed by the law.
- Portability of their data in readable form, when technically viable.
- Right to effective legal protection and to file a complaint before the relevant supervisory authority.

All these rights may be exercised before the data controller, save for the last one, which shall be exercised as legally set forth, and the data controller shall submit an express, documented, reasoned and proportional response to the queries within 1 month.

Personal Data Controller:

ELECTREN S.A.

Spanish Fiscal Identification Code A78931581

Avenida de Brasil, 6 – 28020 Madrid.

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